

Sawtooth Technologies

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SUBMITTED VIA ONLINE FILING (ECFS)

Marlene H. Dortch
Office of the Secretary
FCC
Telecommunications Consumers Division
Enforcement Bureau
455 12th Street, S.W., Suite CY-B402
Washington, D.C. 20554

Re: EB Docket 06-36
CPNI Certification Filing, Calendar Year 2009

1. Date filed: March 1, 2010
2. Name of Filer: **Sawtooth Technologies, LLC.**
3. Form 499 Filer ID: **827413**
4. Name of signatory: Brian J. Adams
5. Title of signatory: Manager

I, Brian J. Adams, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 *et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review) set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken actions (*i.e.*, proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received customer complaints in the past year concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47 C.F.R. § 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed 

Attachments: Accompanying Statement explaining CPNI procedures

Statement explaining CPNI procedures

EB Docket 06-36

Sawtooth Technologies, LLC.

Form 499 Filer ID: 827413

Sawtooth Technologies, LLC. is a small company and a reseller of telecommunications services. Our primary business is as an Internet Service Provider. We provide local services and wide area network data networks for large government and commercial accounts, as well as to a small number of individual customers. We do not currently provide long distance service.

Most of our customers are governmental agencies, libraries or schools, where projects are awarded through the public bid process or through the E-Rate system. For those customers, Sawtooth performs marketing primarily through federal, state and local government public bid processes. Our company follows the rules for each bid, which ensure fairness for each bidder.

We simply do not use customers' CPNI (or other private customer information) in marketing or otherwise, nor do we sell or give private customer information or CPNI to third parties.

All private customer information is kept secure. Security practices are maintained in compliance with federal government encryption standards and in accordance with the terms of our contracts with the government.

Annually and more often if needed, we provide training of employees and sub-contractors, performed through a company meeting and emails, describing the process we employ for maintaining the security of customer information. Employees and subcontractors who fail to comply are subject to disciplinary action.

I, Brian Adams, manager of Sawtooth Technologies, LLC., declare under penalty of perjury that the foregoing is true and correct.

A handwritten signature in black ink, appearing to read 'Brian Adams', with a stylized flourish at the end.

Brian Adams
Manager,
Sawtooth Technologies, LLC.
March 1, 2010